

**TO OUR VALUED PATIENTS:**

We at Smile Zone Dental take your health very seriously. In response to the rapidly evolving news surrounding coronavirus, we are taking the following actions to combat the spread and reduce the risk of infection. Please note that these are strictly precautionary measures. At this time, there are no confirmed cases at our office.

In addition to our strict universal infection control protocols we are doing the following to limit the exposure risk to other patients and our staff:

- Rescheduling patients with procedures of a non-urgent nature for a later date.
- Continuing to pre-screen patients by phone prior to any visits to determine if there are any symptoms or if they've traveled in the last 21 days.
- For those patients we that will be visiting the practice, we request patients to wait in their car or outside of the office to reduce capacity in the waiting rooms. You will be notified when the treatment room is ready.
- We also continue to disinfect public areas, countertops and contact surfaces.
- We have hand sanitizer and tissues available throughout the office.
- As an extra precaution we have removed all items in the common areas, such as magazines, that could contribute to cross-contamination.

This will help us mitigate the risk in the office. We are committed to the health and safety of both our patients and staff and we appreciate your understanding and flexibility during these difficult times.